

Final Report - Ideas to Action 2021

Oconomowoc Public Library: After Hours/Curbside Pickup

Did your project encourage partnerships and collaborations with any community partners or other WiLS members? Who did you connect with during this process and how might you sustain those connections?

We connected with other libraries that have installed lockers, and shared ideas with other libraries in our system that plan to install lockers.

Thinking about your project, what was the most innovative part? What can you, or your community, do now that it couldn't before?

Before, patrons could only pick up holds during regular business hours. Now, people can pick up holds whenever works best for them. Or, if they need to socially distance, they can pick up their holds safely, without human contact.

How do you think other WiLS members could use what you learned and accomplished at their own organizations?

We would be happy to talk about our experience any time! Installing lockers is relatively low-cost, and could make a big impact to patrons who need the service.

