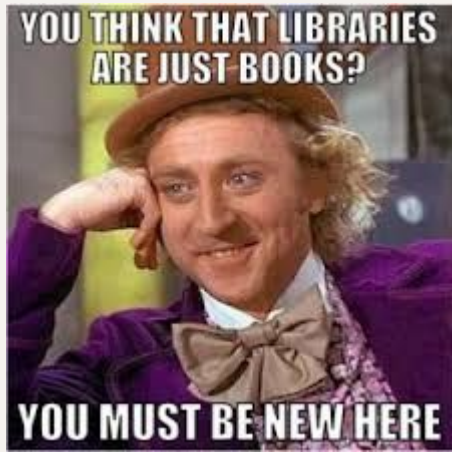




**Trends in Electronic Resources for Post-Pandemic Libraries**  
**Sara Gold, New Business Development, WiLS**

**September 27, 2024**



**Sara Gold**

**New Business Development and  
Consortia Manager @ WiLS**



# The Coop Team



**Andi**  
WISPALS and  
communication  
support



**Jeff**  
Coop Team  
Lead and  
works with  
Academic,  
Public, and  
K12 members



**Lisa**  
WiLS invoicing  
and MyWiLS  
coordination  
and updates



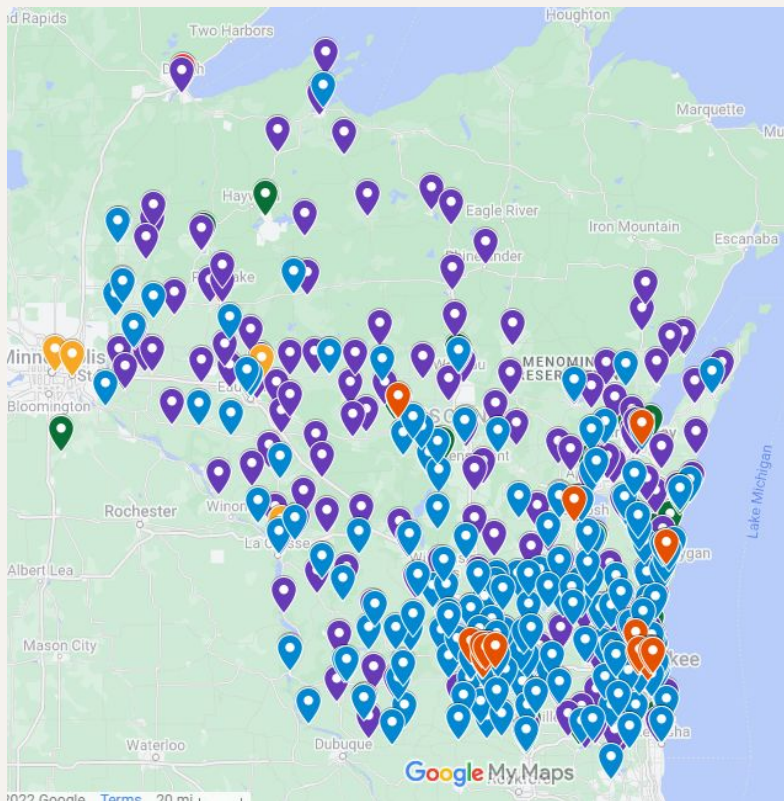
**Nick**  
Works mostly  
with Public  
and K12  
members,  
member  
payment  
processing,  
and vendor  
invoicing



**Rebecca**  
Coop stats,  
Taco Tuesday  
coordination,  
FTE gathering,  
license  
updates, and  
website  
updates

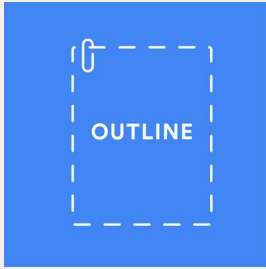


**Sara**  
New business  
development,  
works mostly  
with Public  
and K12  
members



# Coop

- Number of vendor partners: **116**
- Number of products subscribers are ordering: **648**
- Number of MyWiLS subscribers: **472**
- Academic: 58
- K12: 252
- Public Library: 158
- Special: 4
- Number of subscriptions managed since 2016; **22,419**



# Introduction

- I. **That Was Then:** Tech/e-resource trends in libraries pre-pandemic
- II. **March 2020:** Events that shaped the way libraries and schools provided services and resources following the March 2020 shutdown of in-person learning and programming
- III. **Emergent Societal & Technological Themes**
- IV. **This is Now:** Trends today in electronic resources







The Koha logo is centered on a green background. It consists of a stylized white 'k' icon followed by the word 'koha' in a lowercase, white, sans-serif font. Six lines radiate from the logo to point to various features:

- MARC21 & UNIMARC
- Web Based OPAC
- Circulation & Management
- Z39.50 Server Support
- Online Reservation & Renewals
- eMail Notifications


Let's take your Library To Next Level With This  
Open Source But Yet Powerful  
Library Management Software

**OverDrive<sup>®</sup>**



Read Now. Read Everywhere.

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[Library Services](#)
[Research Help](#)
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[viarellano@smcm.edu](#) « [Guide Admin](#) « [Dashboard](#) « [Sign Out](#)

## Databases

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- + [Art & Art History](#)
- + [Asian Studies](#)
- + [Biology](#)
- + [Chemistry & Biochemistry](#)

### Search for a Database

Find your favorite database.

×

### Database Trials

The librarians are considering purchasing the following databases. Take a look and leave your feedback in the comments section below.

[Comments \(0\)](#)

### Citation Linker







# LEARNING MANAGEMENT SYSTEM

## LMS



Create Course



Watch Video



Classroom Policies



Student of the week



Class News



Books



Class Calendar



Class Resources



Create Quiz



Today's Agenda



Student Progress



Parent Resources

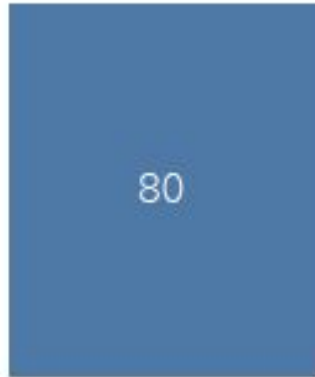




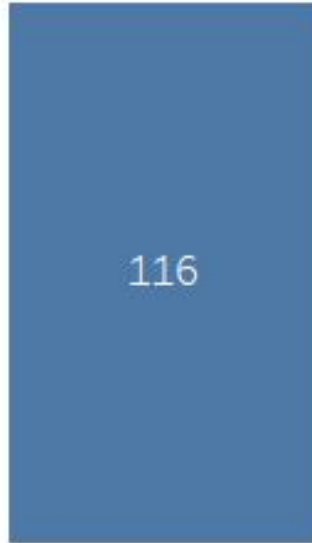
**SORRY**  
**TEMPORARILY**  
**CLOSED**



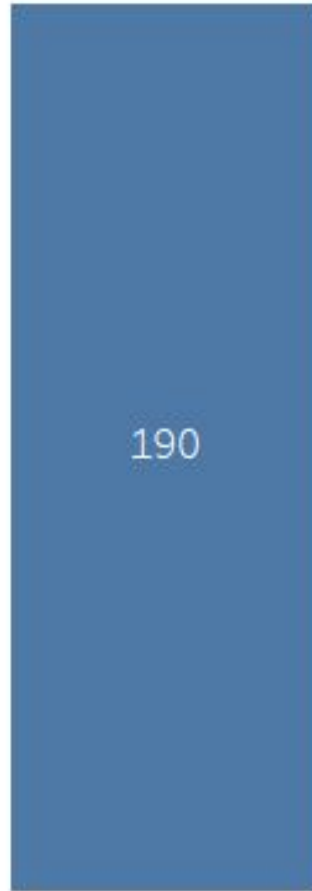
## New Districts



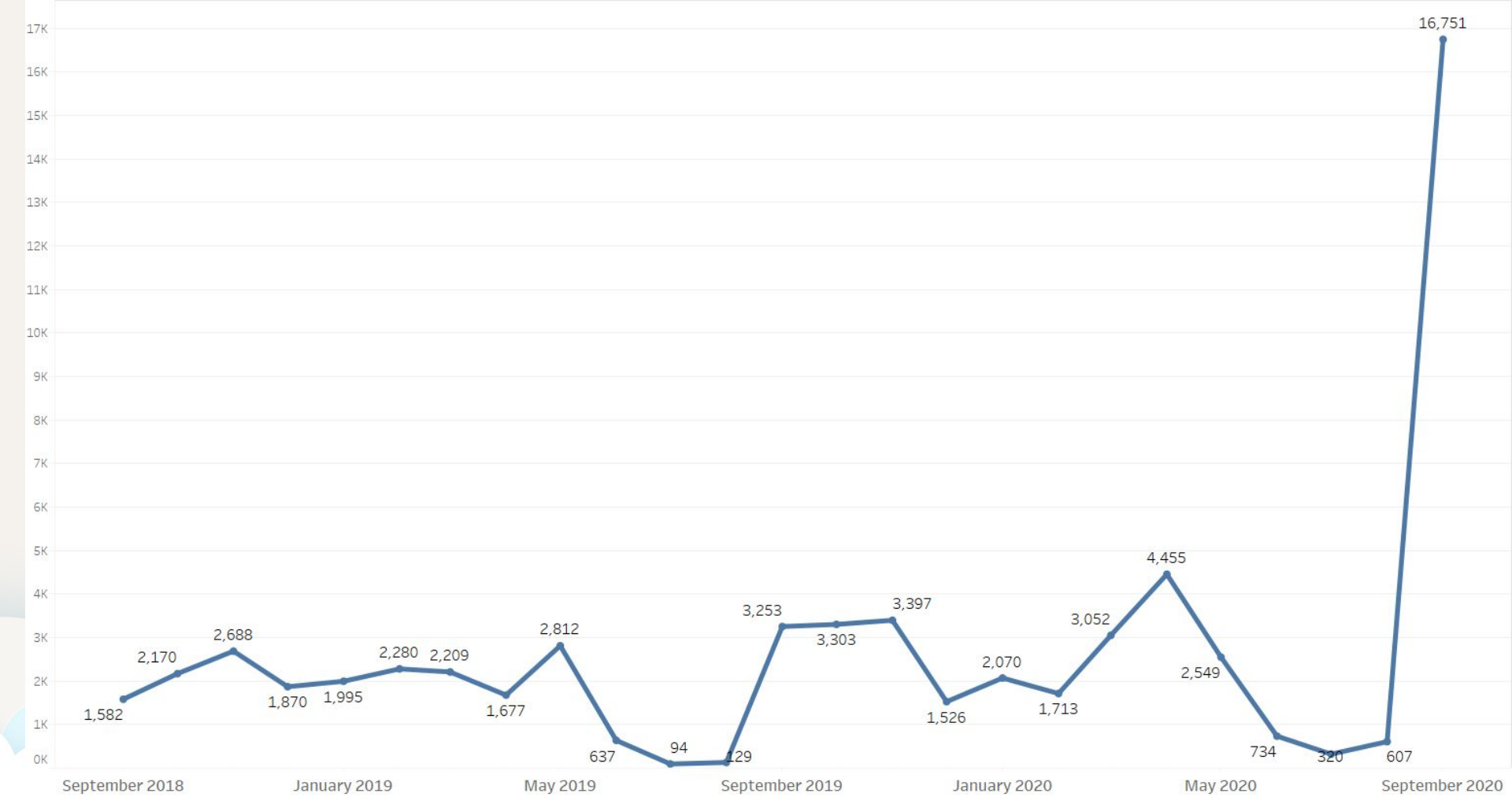
September 2018



September 2019

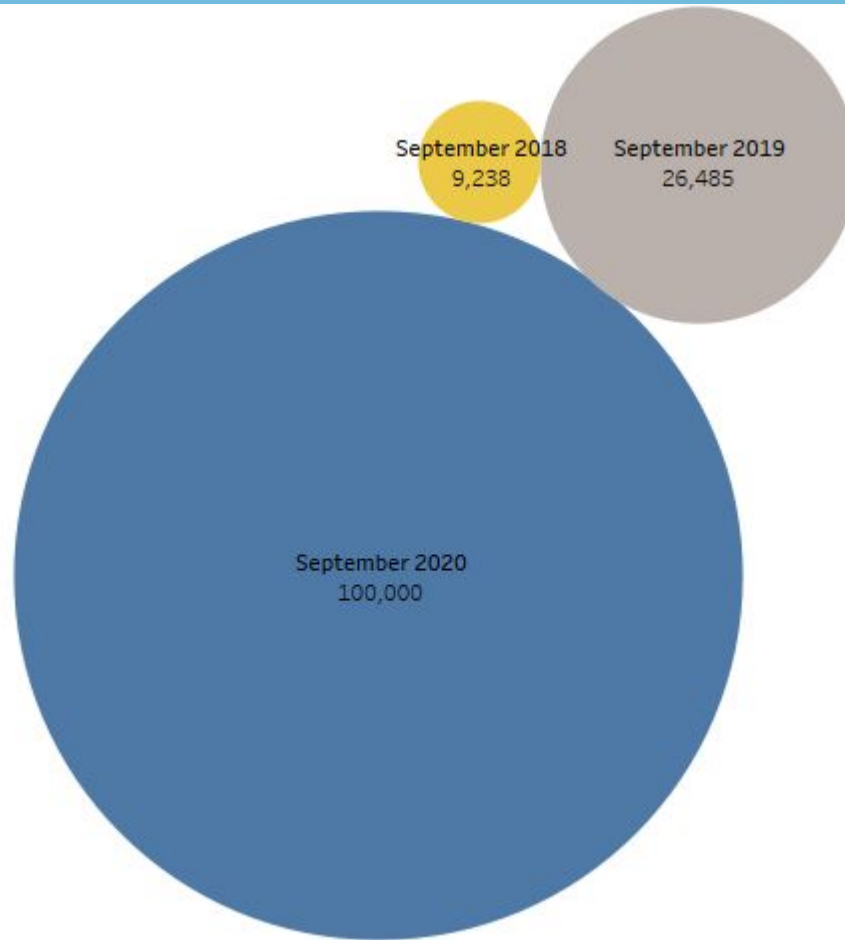


September 2020



## New Users in the WSDLC 2018-2020





## September Checkout Trends



THEMES



- **Assessing Community Needs**
- **Cultural Sensitivity and Authenticity**
- **Support Multilingualism**



- **Ensuring that library technology and materials are accessible for people of all abilities**
- **Voluntary Product Accessibility Template**



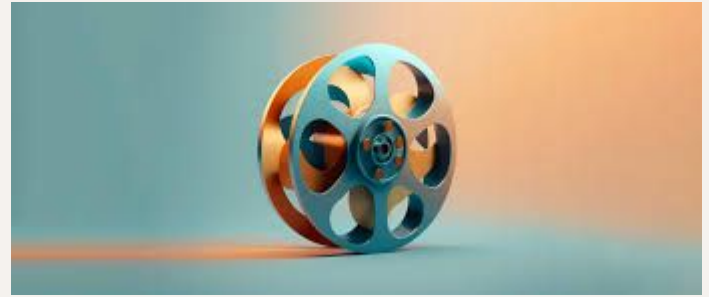
- **Accurate Information**
- **User Feedback**
- **Media/Information Literacy**



#TRENDING



# Commonalities & Differences



Adobe Stock / 494633194



Magazines now available!

eBooks, audiobooks & magazines all in one app!



Libby

The one-tap reading app  
from Fortana Regional Library



available through  
e-INC Digital Library



# Sora

The student reading app

**Flipster**  
The magazines you know  
and love, available digitally.

[www.fortanaregional.org](http://www.fortanaregional.org)

# hoopla

Tap into Discovery.  
Instantly Read, Listen, and Watch  
with Your Library Card.

**3-Step Sign-Up**

1. Download the app or go to [hoopladigital.com](http://hoopladigital.com).
2. Log in with your library card.
3. Browse and enjoy!







# BE A HEALTH LITERACY HERO



Nine out of 10 adults struggle to understand and use health information when it is:



Unfamiliar



Complex



Jargon-filled

Limited health literacy costs the health care system money and results in higher-than-necessary morbidity and mortality.



You can improve health literacy by:



Using plain language



Simplifying numbers



Accounting for culture

Source: Centers for Disease Control and Prevention, 2016

# JOB SKILLS

## Ten Essential Qualities Employers Seek



### Communication

Speaking clearly, listening actively, and writing concisely are vital traits to effective communication within the organization.



### Organization

Categorizing, sorting, and prioritizing the physical and virtual environments help one to be more efficient and effective in the workplace.

### Teamwork

Working well along-side others, relating to colleagues, and managing conflict promotes teamwork and creates synergy.



### Punctuality

Managing one's own time effectively to meet deadlines and to complete important tasks allows one to achieve organizational goals and to meet its mission.



### Emotional Intelligence

Recognizing one's own, and other people's emotions and using it to guide thinking and behavior to adapt environments can help to reduce conflict and achieve workplace goals.



### Critical Thinking

Making judgments that are logical and well-reasoned add to the success of the company to solve problems.

### Creativity

Thinking out-of-the-box by seeing things differently and proposing novel solutions encourages creativity and results in innovation.



### Adaptability

Adjusting to abrupt change, managing multiple tasks in a fast-paced environment, and persevering through difficulties are cornerstones of adaptability and flexibility.



### Computer Literacy

Competency of basic computer software applications, including the use of email and navigation of on-line websites to conduct business research supports the company in a variety of ways.

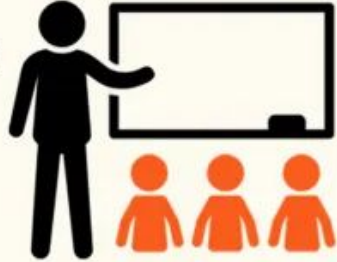


### Inclusiveness

Being friendly and considerate; creating opportunities to make others feel included (regardless of age, gender, sexuality, etc.) strengthens the organization's social and working climate.

# TRADITIONAL CLASSROOM

CLASSROOM  
LECTURE



HOMEWORK

# FLIPPED CLASSROOM

Online  
Lecture  
& learning  
at Home



CLASSROOM ACTIVITIES

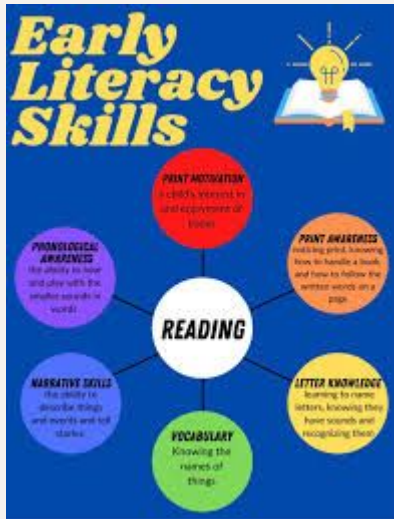


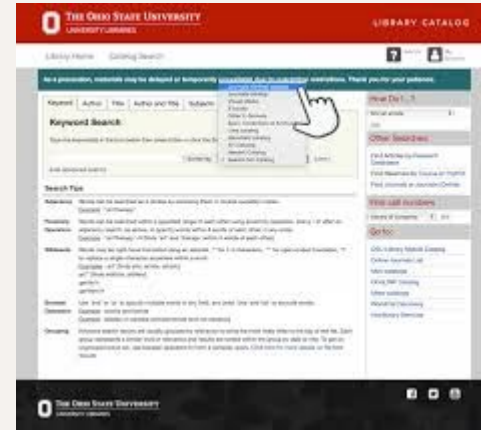


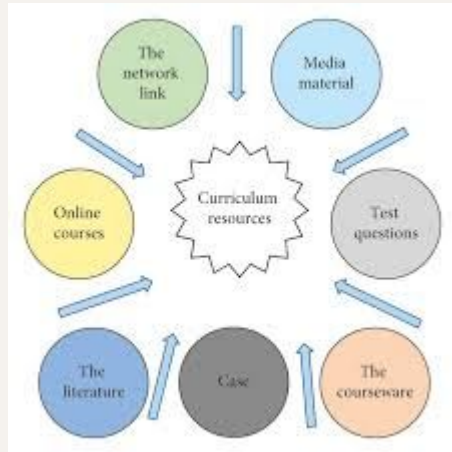












# Social-Emotional Learning

Self-Awareness

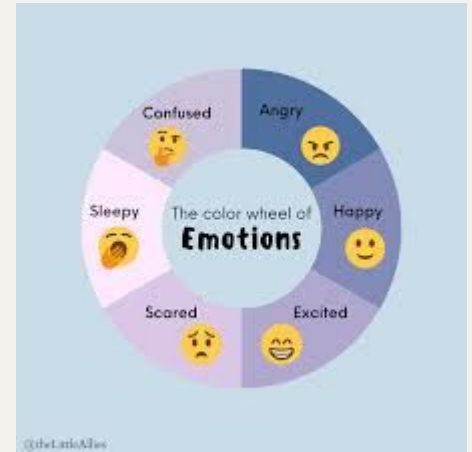
Self-Management

Social Awareness

Relationship Skills

Responsible Decision-Making

Future Self



## WHAT IS ARTIFICIAL INTELLIGENCE?

### Machine Learning

Using sample data to train computer programs to recognize patterns based on algorithms.



### Neural Networks

Computer systems designed to imitate the neurons in a brain.



### Natural Language Processing

The ability to understand speech, as well as understand and analyze documents.



### Robotics

Machines that can assist people without actual human involvement.







Stalin 1930



Hitler 1937





**Questions or Comments?**

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# Additional Reading

2024 Top Trends in Academic Libraries, ACRL Research Planning and Review Committee, Association of College and Research Libraries, 2024.

Center for the Future of Libraries: Trends, (website), American Library Association, 2024.

Co-Intelligence: Living and Working with AI, Ethan Mollick, New York: Portfolio Penguin, 2024

The Systems Librarian: Library Tech Trends 2024, Marshall Breeding, *Computers in Libraries*, December 2023

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**Thank you!**

**[sgold@wils.org](mailto:sgold@wils.org)**

**WiLS Cooperative Purchasing Program**

**WiLS Vendor Partners and Products**